



fluency

New Language of Leadership

What this is about

We have been operating in an uncertain and complex world for some time now, but never on a scale as big as what the new decade has given us. We've seen massive change, social unrest, economic insecurity, and pervasive uncertainty. The work world has transformed, blurring the lines between work and home, and forcing us to adapt and think differently.

If ever there was a time for leaders to show up and navigate their teams and organizations through this blended, distributed, and tumultuous reality, this is it. If ever there was a time for leaders to be inspiring, understanding, curious and human-first, this is it.

To achieve this and ensure organizations thrive and teams deliver results, leaders must become fluent in a new leadership language that embraces this future and empowers them to lead like never before.

Where we journey

Participants are introduced to the new language of leadership, which we define in a connected framework built around the following five fluencies.

- Coaching Mindset
- Communication
- Adaptability
- Clarity
- Empathy

New Language of Leadership

What we learn together

By the end of this workshop learners will be able to:

- Understand how the Coaching Mindset unlocks learning, capacity, and resilience.
- Ask powerful questions that invite dialogue and help people self-solve.
- Apply strategies and tools to gain clarity in uncertainty
- Develop skills and knowledge to effectively communicate with presence, while being present.
- Apply the five elements of storytelling to engage both hearts and minds.
- Identify ways to build our adaptability muscles to respond to ever-changing conditions.
- Understand how empathy, compassion, trust building skills help teams and people thrive.

Who is this for?

Current or emerging leaders and leadership teams who want to prepare themselves to successfully lead through our new volatile and distributed work world.

How we learn

- Delivered in-person or online.
- Duration: Scalable from 2 to 10 hours.
- Facilitated by experienced leaders who are former Communications and Marketing professionals and are International Coaching Federation (ICF) certified coaches.
- Interactive and participative. We use real-play, not role-play, and lean into inquiry, discussion, demonstration, and practice to integrate and embed the learning.

What's Next

Take action. To learn more or book this workshop reach out to us at hello@fluencyleadership.com.