

Bringing Leadership to Life Through Effective Communications

fluency



What this is about

Communication has always been an imperative for leadership, but never as much as today. Massive change and persistent uncertainty in a distributed world increase the need for ongoing and meaningful communication. Today's leaders must be skilled and constantly investing in communication to engage their teams, provide context, instill confidence, and inspire performance. To do that, they need to build relationships, establish psychological safety (because without that we can't effectively communicate), earn trust, cultivate presence, and be present when communicating across all mediums. More than ever, people need human-centered leaders who are authentic, caring, curious, and inspiring. It is the quality of the communication that connects us and provides forward momentum and results.

Where we journey

This interactive session focuses on how we need to shift our mindset and adopt new communication practices that address our distributed and uncertain reality. We explore:

- Why psychological safety is crucial to ensuring communication happens.
- How a Coach Mindset and using curiosity, listening and questions changes the communications game.
- How relational communication practices such as presence, being present, appreciation and empathy create connection.
- The importance of communicating the what and the why
- Communicating to be heard through key messages and storytelling.

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What we learn together

By the end of this workshop learners will be able to:

- Gain an understanding of the importance of psychological safety and how to establish it.
- Improve your communications presence and learn ways to be more present.
- Use key messages and storytelling to engage hearts and minds.
- Apply using curiosity powerful questions and active listening.

Who is this for?

- Current or emerging leaders who want to develop communication skills to be effective communicators in a distributed and evolving world.
- Teams who want to build communication skills to interact more effectively with their teammates as well as internal and external clients.

How we learn

- Delivered in-person or online.
- Duration: Scalable from 2 to 4 hours.
- Facilitated by experienced leaders and trainers who are International Coaching Federation (ICF) certified coaches.
- Interactive and participative. We use real-play, not role-play, and lean into inquiry, discussion, demonstration and practice to integrate and embed the learning.

What's Next

Take action. To learn more or book this workshop reach out to us at hello@fluencyleadership.com.